

Ground rules for guests

We require everyone who is part of our community to stick to these simple rules for being a great guest:

- Treat your Host's home like your own
- Follow the Host's standard house rules

Details of the ground rules

Treat your Host's home like your own

- **Cleanliness:** Guests should not leave the listing in a state that requires excessive or deep cleaning (moldy dishes, soiled carpets, stains from pets, etc.). Cleaning fees set by Hosts are only meant to cover the cost of standard cleaning between reservations (laundry, vacuuming, etc.).
- **Litter:** Guests should put their trash in designated trash receptacles and be mindful of excessive amounts of trash.
- **Damage:** Where guests cause damage that is beyond normal wear and tear, we expect guests to inform us of the damage as soon as possible and work to find a reasonable solution. Guests are expected to pay reasonable requests for reimbursement if they're responsible for damage, missing items, or unexpected cleaning costs.

Follow the Host's standard house rules

- **Approved guests:** Guests should respect the approved number of guests and should ask their Host if they're unsure about the rules for visitors. Disruptive gatherings are always prohibited.
- **Check-in time:** Guests should respect their Host's check-in window and should not check in before or after the designated window without prior approval from the Host.
- **Checkout time:** Guests should complete checkout, reservation by the designated checkout time indicated on the reservation and should not leave belongings at the listing past the designated checkout time for storage or later pickup without prior approval from the Host.
- **Smoking:** Guests should not smoke inside This includes the use of tobacco, cannabis, e-cigarettes, etc.

- **Approvals for pets:** Guests could bring pets inside to our apartments
- **Noise:** Guests should respect designated quiet hours and should not disturb the surrounding community with a disruptive level of noise (loud music, shouting, slamming doors, etc.).
- **Commercial film and photography:** Guests should not participate in film or photography that is intended for commercial use or profit, without documented permission from the Host.